

## Kaseya Quick Start Guide

The information provided here is a quick summary of what you will need to do to get going with your Kaseya Remote Desktop Administration Service from Workplace2go. For more detailed information since you are likely setting up this service as the account administrator, please see our full [Kaseya Quick Start Guide](#) located on the Service Management Console (SMC) home page.

1. **What you will need to Start:**

- o A valid Workplace2go user account
- o Your account must be provisioned for the Kaseya Remote Desktop Service. Once your account has been provisioned with the service, you will see it listed under your My Services section of the Service Management Console (SMC). There may be a delay before you will see the service appear—this is normal.

2. **Open the Kaseya application**

As the administrator, when you click the Kaseya link under My Services, a new window will open providing access to the Kaseya application, dashboard and settings. From this window you will have access to the full range of remote administration and managed service options available.

3. **Deploy Kaseya agent software out to all provisioned users**

One of the first tasks you will need to perform will be to ensure that all your provisioned users have the Kaseya agent software installed on their systems to enable remote administration of their systems. Though the full [Kaseya Quick Start Guide](#) has more detailed information, you can easily choose to email the agent to each user using the Deploy Agents option under the **Install Agents** section of the Function List in the left menu. Just choose the box next to **Attach Agent Install Package** and complete the email form.

4. **If you desire more information, or have difficulties**

Refer to the full information contained in the [Kaseya Quick Start Guide](#), or contact the Workplace2go support team at support@workplace2go.com.

We are pleased to have you as a new customer!

Enjoy your new Kaseya Remote Desktop Administration Service, and please let us know how we can continue to serve you better!

~The Workplace2go Team